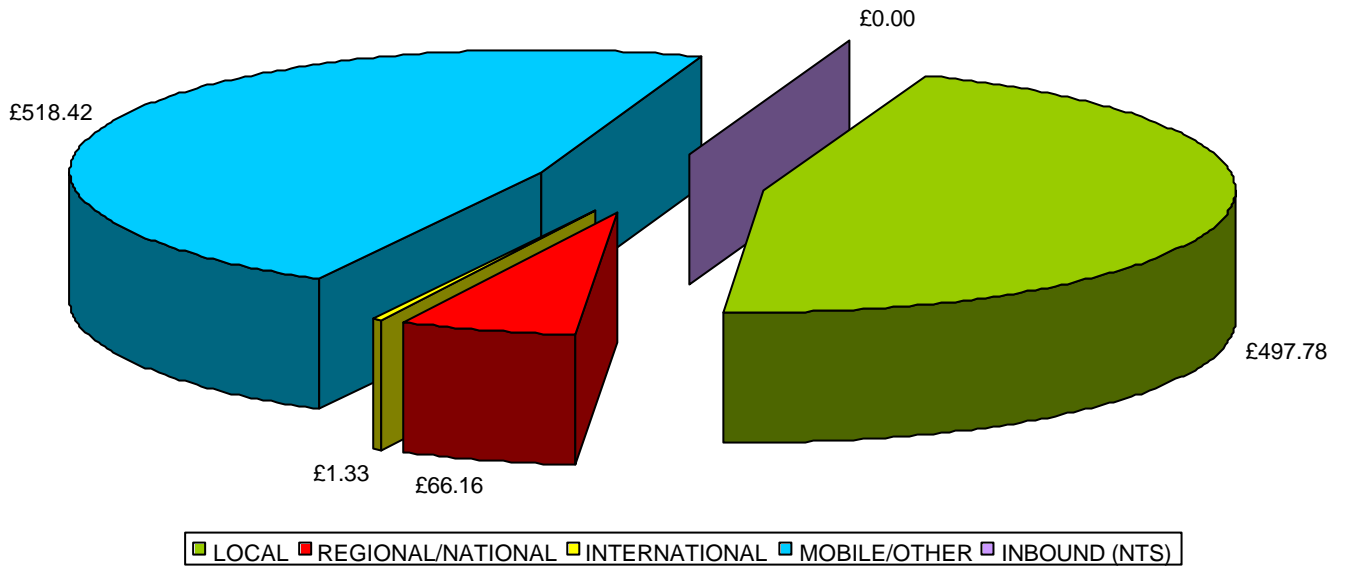
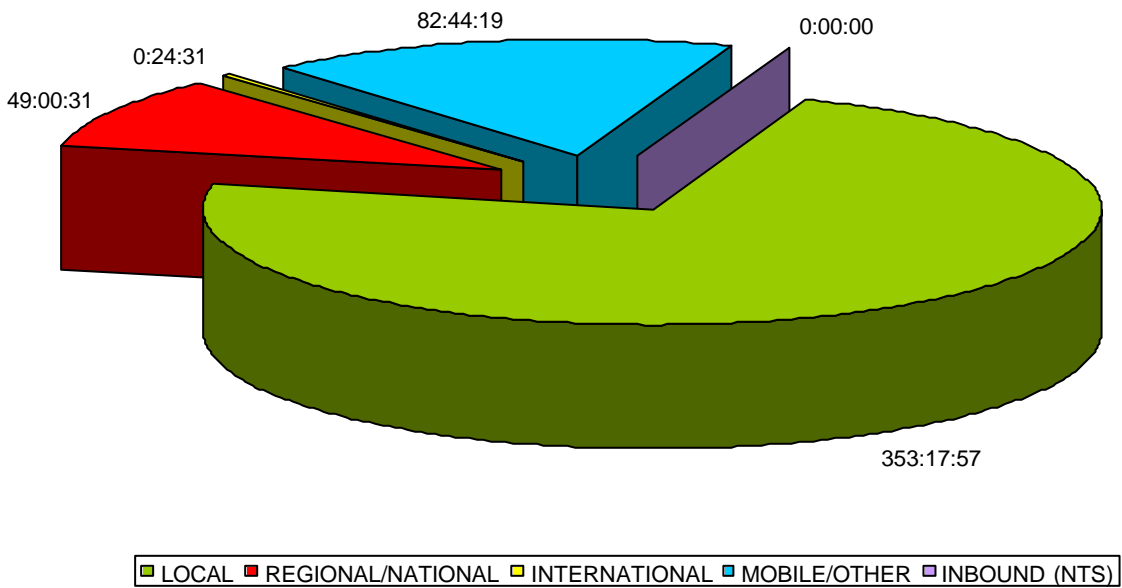


### Charge Bands - Cost Comparison Chart



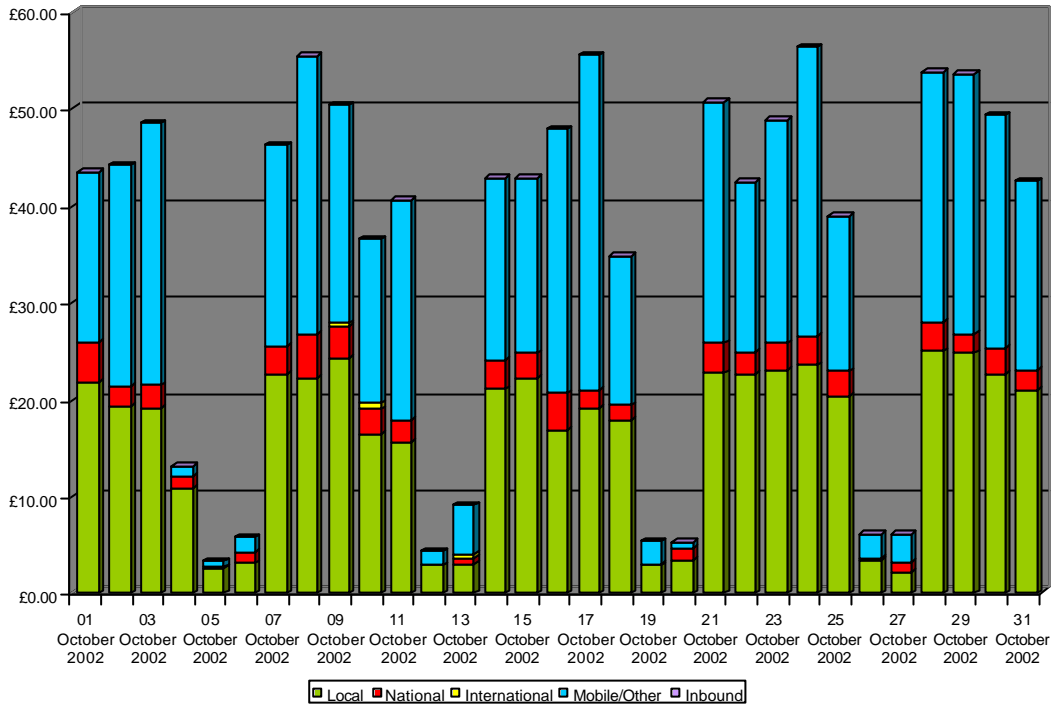
### Charge Bands - Duration Comparison Chart



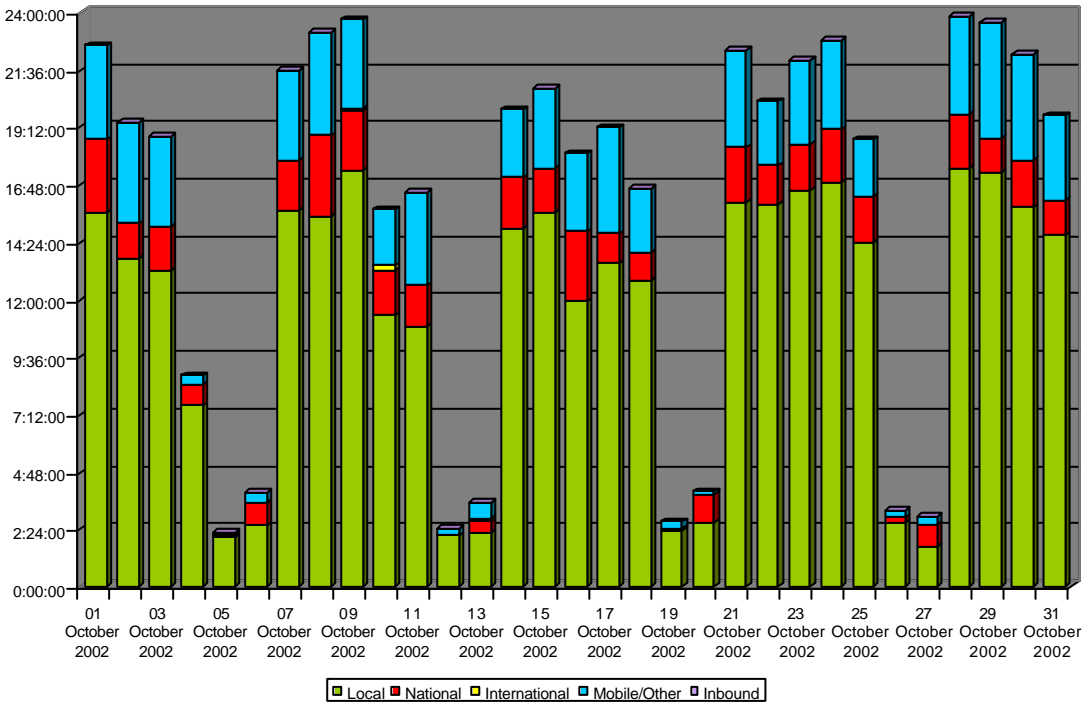
### Charge Bands - A breakdown of calls by Charge Band

	Standard Duration	Standard Cost	Economy Duration	Economy Cost	Weekend Duration	Weekend Cost	Total Duration	Total Cost
LOCAL	307:31:46	£440.80	27:23:31	£33.71	18:22:40	£23.27	<b>353:17:57</b>	<b>£497.78</b>
REGIONAL/NATIONAL	41:51:42	£57.78	3:11:39	£3.83	3:57:10	£4.55	<b>49:00:31</b>	<b>£66.16</b>
INTERNATIONAL	0:16:32	£0.85	0:00:00	£0.00	0:07:59	£0.48	<b>0:24:31</b>	<b>£1.33</b>
MOBILE/OTHER	76:06:46	£477.58	4:08:58	£23.84	2:28:35	£17.00	<b>82:44:19</b>	<b>£518.42</b>
INBOUND (NTS)	0:00:00	£0.00	0:00:00	£0.00	0:00:00	£0.00	<b>0:00:00</b>	<b>£0.00</b>
<b>TOTALS</b>	<b>425:46:46</b>	<b>£977.01</b>	<b>34:44:08</b>	<b>£61.38</b>	<b>24:56:24</b>	<b>£45.30</b>	<b>485:27:18</b>	<b>£1,083.69</b>

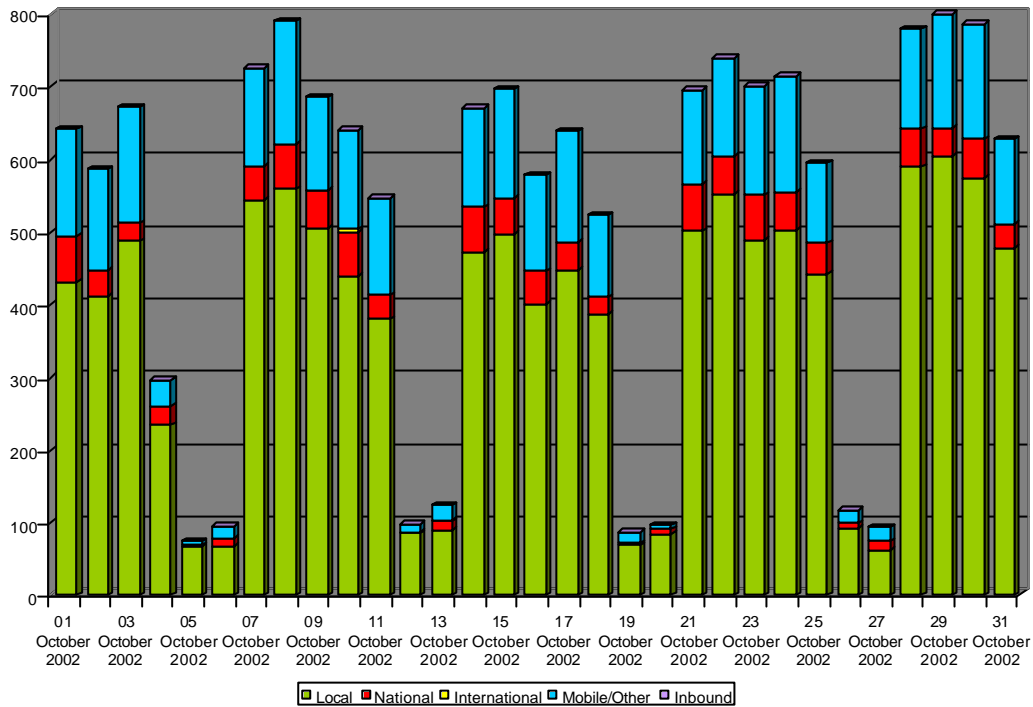
Daily Breakdown - Cost Comparison Chart



Daily Breakdown - Duration Comparison Chart



Daily Breakdown - Count Comparison Chart

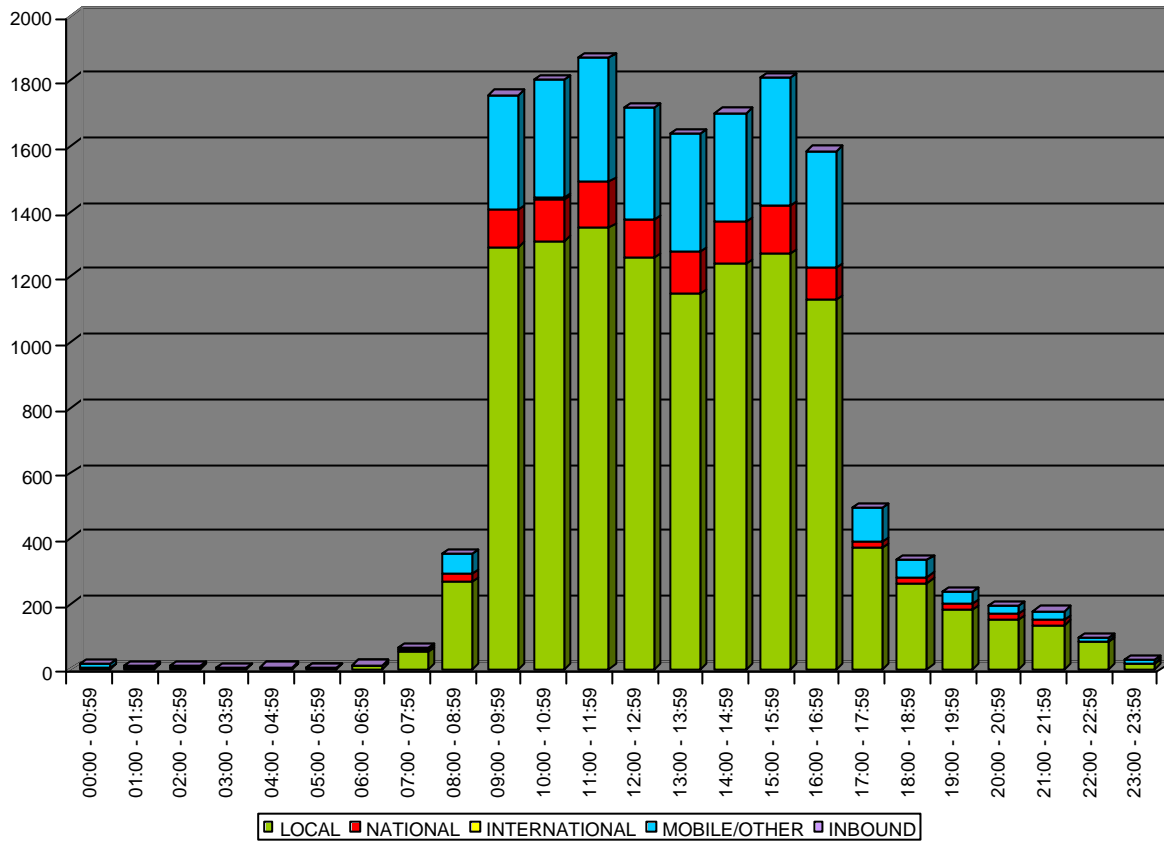


Daily Breakdown - A breakdown of calls by day of month

	Local			National			International			Mobile/Other			Inbound			TOTALS		
	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost	Count	Duration	Cost
01 October 2002	430	15:38:57	£21.82	64	3:02:02	£4.13	0	0:00:00	£0.00	147	3:55:48	£17.53	0	0:00:00	£0.00	641	22:36:47	£43.48
02 October 2002	412	13:41:49	£19.27	35	1:28:59	£2.05	0	0:00:00	£0.00	139	4:11:25	£22.81	0	0:00:00	£0.00	586	19:22:13	£44.13
03 October 2002	487	13:12:44	£19.06	25	1:50:35	£2.44	0	0:00:00	£0.00	160	3:44:41	£27.01	0	0:00:00	£0.00	672	18:48:00	£48.51
04 October 2002	234	7:33:30	£10.80	26	0:52:02	£1.25	0	0:00:00	£0.00	36	0:23:11	£1.07	0	0:00:00	£0.00	296	8:48:43	£13.12
05 October 2002	68	2:04:04	£2.57	1	0:04:30	£0.09	0	0:00:00	£0.00	5	0:07:40	£0.67	0	0:00:00	£0.00	74	2:16:14	£3.33
06 October 2002	68	2:33:10	£3.12	11	0:58:23	£1.10	0	0:00:00	£0.00	15	0:23:49	£1.55	0	0:00:00	£0.00	94	3:55:22	£5.77
07 October 2002	544	15:42:58	£22.66	47	2:04:42	£2.84	0	0:00:00	£0.00	135	3:47:20	£20.71	0	0:00:00	£0.00	726	21:35:00	£46.21
08 October 2002	559	15:28:35	£22.19	62	3:22:05	£4.56	0	0:00:00	£0.00	169	4:18:17	£28.70	0	0:00:00	£0.00	790	23:08:57	£55.45
09 October 2002	505	17:23:54	£24.27	52	2:29:09	£3.32	1	0:05:08	£0.26	127	3:43:21	£22.52	0	0:00:00	£0.00	685	23:41:32	£50.37
10 October 2002	439	11:19:35	£16.37	61	1:54:37	£2.62	4	0:11:24	£0.59	136	2:20:37	£16.96	0	0:00:00	£0.00	640	15:46:13	£36.54
11 October 2002	380	10:53:11	£15.60	33	1:41:59	£2.27	0	0:00:00	£0.00	133	3:53:57	£22.73	0	0:00:00	£0.00	546	16:29:07	£40.60
12 October 2002	85	2:07:19	£2.85	1	0:01:04	£0.02	0	0:00:00	£0.00	12	0:16:00	£1.47	0	0:00:00	£0.00	98	2:24:23	£4.34
13 October 2002	90	2:13:57	£2.94	12	0:30:04	£0.61	1	0:07:59	£0.48	21	0:39:40	£5.03	0	0:00:00	£0.00	124	3:31:40	£9.06
14 October 2002	472	14:59:24	£21.06	62	2:06:40	£2.96	0	0:00:00	£0.00	137	2:50:14	£18.78	0	0:00:00	£0.00	671	19:56:18	£42.80
15 October 2002	497	15:37:43	£22.18	50	1:50:57	£2.58	0	0:00:00	£0.00	149	3:21:19	£18.04	0	0:00:00	£0.00	696	20:49:59	£42.80
16 October 2002	400	11:54:43	£16.80	46	2:56:33	£3.85	0	0:00:00	£0.00	132	3:15:27	£27.25	0	0:00:00	£0.00	578	18:06:43	£47.90
17 October 2002	447	13:30:50	£19.16	38	1:14:18	£1.75	0	0:00:00	£0.00	154	4:26:26	£34.58	0	0:00:00	£0.00	639	19:11:34	£55.49
18 October 2002	386	12:47:16	£17.78	24	1:10:09	£1.58	0	0:00:00	£0.00	113	2:40:50	£15.40	0	0:00:00	£0.00	523	16:38:15	£34.76
19 October 2002	69	2:21:10	£2.92	2	0:05:26	£0.11	0	0:00:00	£0.00	15	0:16:40	£2.34	0	0:00:00	£0.00	86	2:43:16	£5.37
20 October 2002	84	2:42:12	£3.36	7	1:10:00	£1.28	0	0:00:00	£0.00	5	0:05:45	£0.63	0	0:00:00	£0.00	96	3:57:57	£5.27
21 October 2002	501	16:04:22	£22.68	64	2:15:47	£3.12	0	0:00:00	£0.00	130	4:04:10	£24.89	0	0:00:00	£0.00	695	22:24:19	£50.69
22 October 2002	552	15:58:00	£22.62	52	1:37:35	£2.26	0	0:00:00	£0.00	134	2:41:26	£17.52	0	0:00:00	£0.00	738	20:17:01	£42.40
23 October 2002	489	16:31:45	£23.00	61	1:56:50	£2.77	0	0:00:00	£0.00	151	3:31:52	£22.99	0	0:00:00	£0.00	701	22:00:27	£48.76
24 October 2002	502	16:54:00	£23.54	52	2:11:36	£2.99	0	0:00:00	£0.00	160	3:43:04	£29.84	0	0:00:00	£0.00	714	22:48:40	£56.37
25 October 2002	441	14:22:10	£20.31	43	1:55:05	£2.61	0	0:00:00	£0.00	110	2:23:31	£15.93	0	0:00:00	£0.00	594	18:40:46	£38.85
26 October 2002	92	2:40:29	£3.39	7	0:13:02	£0.27	0	0:00:00	£0.00	18	0:18:24	£2.44	0	0:00:00	£0.00	117	3:11:55	£6.10
27 October 2002	61	1:40:19	£2.12	13	0:54:41	£1.07	0	0:00:00	£0.00	19	0:20:37	£2.87	0	0:00:00	£0.00	93	2:55:37	£6.06
28 October 2002	589	17:29:01	£24.97	52	2:12:56	£3.02	0	0:00:00	£0.00	138	4:07:27	£25.76	0	0:00:00	£0.00	779	23:49:24	£53.75
29 October 2002	604	17:19:37	£24.77	38	1:23:00	£1.92	0	0:00:00	£0.00	157	4:52:43	£26.92	0	0:00:00	£0.00	799	23:35:20	£53.61
30 October 2002	573	15:50:01	£22.60	54	1:58:50	£2.74	0	0:00:00	£0.00	158	4:26:00	£23.96	0	0:00:00	£0.00	785	22:14:51	£49.30
31 October 2002	477	14:41:12	£21.00	33	1:26:55	£1.98	0	0:00:00	£0.00	118	3:32:38	£19.52	0	0:00:00	£0.00	628	19:40:45	£42.50
<b>TOTALS:</b>	<b>11537</b>	<b>353:17:57</b>	<b>£497.78</b>	<b>1128</b>	<b>49:00:31</b>	<b>£66.16</b>	<b>6</b>	<b>0:24:31</b>	<b>£1.33</b>	<b>3233</b>	<b>82:44:19</b>	<b>£518.42</b>	<b>0</b>	<b>0:00:00</b>	<b>£0.00</b>	<b>15904</b>	<b>485:27:18</b>	<b>£1,083.69</b>



Hourly Breakdown - Count Comparison Chart



Hourly Breakdown - A Call Count for each Hour Slot and Call Type

	LOCAL	NATIONAL	INTERNATIONAL	MOBILE/OTHER	INBOUND	TOTALS
00:00 - 00:59	1	1	0	12	0	14
01:00 - 01:59	1	2	0	5	0	8
02:00 - 02:59	5	2	0	2	0	9
03:00 - 03:59	1	2	0	1	0	4
04:00 - 04:59	2	3	0	0	0	5
05:00 - 05:59	1	0	0	0	0	1
06:00 - 06:59	11	1	0	0	0	12
07:00 - 07:59	54	5	0	7	0	66
08:00 - 08:59	265	24	0	62	0	351
09:00 - 09:59	1292	114	0	350	0	1756
10:00 - 10:59	1310	126	4	362	0	1802
11:00 - 11:59	1350	141	0	377	0	1868
12:00 - 12:59	1257	116	1	344	0	1718
13:00 - 13:59	1149	126	0	362	0	1637
14:00 - 14:59	1239	130	0	333	0	1702
15:00 - 15:59	1270	145	1	391	0	1807
16:00 - 16:59	1130	95	0	361	0	1586
17:00 - 17:59	372	18	0	103	0	493
18:00 - 18:59	264	18	0	52	0	334
19:00 - 19:59	180	19	0	38	0	237
20:00 - 20:59	151	17	0	26	0	194
21:00 - 21:59	134	17	0	27	0	178
22:00 - 22:59	81	4	0	11	0	96
23:00 - 23:59	17	2	0	7	0	26
<b>TOTAL:</b>	<b>11537</b>	<b>1128</b>	<b>6</b>	<b>3233</b>	<b>0</b>	<b>15904</b>